





Who Are We And What Do We Do?

Our North Devon with Ukraine team is employed by The Pickwell Foundation. We've partnered with both North Devon and Torridge District Council to provide our Ukrainian Guests and their Sponsors, wrap around support.

Both districts arrange for a referral over to our experienced caseworkers (English and Ukrainian speaking), who will then make contact directly and discuss support options available.

We have created an informative website that offers guidance and signposting to links to other services available in Northern Devon and nationally - <a href="https://www.northdevonwithukraine.co.uk">https://www.northdevonwithukraine.co.uk</a> (scan QR code above).

## The Team

Member of the Community Sponsorship Council, **Susannah Baker** leads the team and is responsible for the overall partnership between The Pickwell Foundation and the North Devon/Torridge District/Devon County Councils. As one of the founders and trustees of the Pickwell Foundation, their work is focussed on displaced people and the climate emergency. They've been welcoming families into Northern Devon since 2017, through their refugee resettlement work.

Alongside Susannah sits a team of highly experienced English and Ukrainian speaking caseworkers (**Jo Kift, Hera Tonge, Karen Richards, Nataliya Vanstone, Iryna Crunkleton and Katarzyna Ofman**) headed by Operations Coordinator **Kristy McCaskill.** Kristy has lived and worked as an English teacher in Ukraine and has extensive experience with displaced families from all over the globe (UK and Syria and refugee camps located in Greece and Turkey).

Pulling all our resources into one place and managing our social media and digital communications is **Nicola Jenner.**Nicola is also joint lead on a community resettlement team in North Devon and has recently welcomed a displaced Syrian family to the area.

## For Sponsors

- Caseworker support to help observe, asses and signpost all areas of support required.
- Curated resource to help with financial, school, employment and health support applications etc.
- Dedicated community platforms connecting sponsors and volunteers together to form wrap around care teams.
- Digital Communications signposting services, events and requests for specific help.
- regular Informative webinars including Q&A sessions and replays via the website.
- Ukrainian Hub Support, You'll often find one of our team available at one of the weekly sessions.
- Post six month plan support.

## For Guests

- Ukrainian speaking caseworker support to help observe, asses and signpost all areas of support required.
- Curated resource in Ukrainian to help with financial, school, employment and health support applications etc.
- Facebook and Telegram group interaction to signpost events and resources in Ukrainan.
- Ukrainian Digital Communications signposting services, events and requests for specific help.
- Regular Informative webinars including Q&A sessions and replays via the website.
- Ukrainian Hub Support, sessions to meet other Ukrainians and the chance to meet one of our team who regularly attend the weekly sessions in Bideford and Barnstaple and (mini hubs in Ilfracombe/Torrington soon).
- Post six month plan support.





